



## COVID – 19 (Coronavirus) Update:

### Product Availability & Food Safety Reassurance

**Date:** March 11, 2020

**To:** Taste It Presents Customers

**From:** Taste It Presents & our Family Of Brands (Love & Quiches, Cannoli Factory, Joey's Fine Foods)

**Subject:** COVID – 19 (Coronavirus) Update

Dear Friends & Partners,

These are undeniably challenging times as we navigate through the COVID-19 pandemic. **Please be assured that Taste It Presents and our Family of Brands are upholding the highest of food safety precautions and standards to ensure a safe work environment.**

We are also stepping up during this crisis to provide solutions for you, our valued clients. As people seek more comfort foods such as desserts and baked goods, we are **increasing our inventory as much as possible**. We have a wide variety of products in stock, ready to ship.

- **For Foodservice customers**, we have many take-out & delivery desserts & baked goods available.
- **For Retail customers**, we have many frozen & ambient desserts and baked goods for your bakery and frozen dessert aisles.

We are happy to send you material on these product offerings. You can also [visit our website](#) for product information.

### Supply Chain Reassurance

We have reached out and taken proactive steps with our suppliers to increase inventory levels and minimize the impact of any potential disruptions. **Because of our flexible manufacturing capabilities across multiple plants in our network**, we will have the ability to shift production should one facility be adversely impacted by this situation.

### Food Safety & Quality Assurance Measures

As always, we will continue our commitment to quality assurance, food safety and a **safe work environment**. We have taken the following steps with our employees to address the current situation:

#### OUR FAMILY OF BRANDS





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### Product Availability & Food Safety Reassurance

- Training has been done for all employees and GMP policy has been updated to include coronavirus under infectious disease.
- Employees have been instructed to avoid shaking hands and any unnecessary physical contact.
- All employees have been retrained on the Hand washing and sanitizing procedure.
- Employees have been requested to wash hands every 2 hours and not to use hand dryers, only paper towels.
- All employees have been instructed to stay home if they are sick, and only return after a full recovery.
- Sanitizers (NSF certified E3 classification with Ethanol 71%) have been installed by the entrance doors and where employees clock in/out
- We continue to implement our rigorous food safety processes and routines for the cleaning and disinfecting of our work surfaces to ensure a safe working environment.
- We are committed to taking whatever actions are needed to comply with local guidelines, and will stay close to any changes going on in each of our facilities.

We greatly value your business, and believe that together as partners, we will get through this challenging time. Please do not hesitate to call us to discuss how we can best serve you. We've got your back!

Most Sincerely,

***The Team at Taste It Presents & Our Family Of Brands***

#### OUR FAMILY OF BRANDS

